ClassTrackr

ClassTrackr is a mobile application designed specifically for students at Sheridan College to provide real-time notifications about their class statuses.

Role: Design, User Research & Testing
Tools: Figjam, Figma
Timeline: 4 Weeks

Illustrations by Freepik

Project Overview

ClassTrackr enhances college communication by providing real-time updates on class schedules. Identifying key challenges in class management, the app ensures students receive instant notifications for rescheduled or cancelled classes, improving schedule management and reducing confusion.

Problem Statement

To develop a mobile application that provides students with immediate updates on class rescheduling and cancellations.

Understanding the problem

Secondary Research

To understand the problem of ineffective class rescheduling and cancellation notifications, I conducted secondary research and interviews. Secondary research highlighted common issues in college communication systems, such as delays and lack of real-time updates.

Interviews

To gain deeper insights, I interviewed four students. They shared frustrations about not receiving timely notifications about class changes, leading to missed opportunities and conditions only to find their classes were cancelled, wasting time and effort. This primary research underscored the need for a more immediate and reliable notification system.

Research Findings

What do people want?

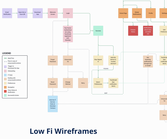
- Communication
- Real Time Updates
- No Wasted Time

The research revealed significant gaps in the current class notification system, leading to missed opportunities and wasted resources. The need for a more immediate and reliable notification to avoid unnecessary trips and better manage their schedules.

These findings underscore the need for a mobile solution that delivers timely and reliable class status updates, enhancing the overall student experience.

Early Thoughts

User Flow



Low Fi Wireframes

User Testing

During user testing of the app, a group of 5 students evaluated the functionality and effectiveness of the application and the class cancellation widget.

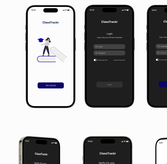
What did the users say?

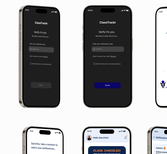
Testing Results

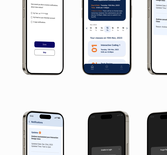
Overall, students appreciated the app's efficiency and real-time updates, with unanimous preference for the most effective cancellation widget. However, they suggested improvements for better handling login problems.

Mid Fi Wireframes

Design Outcome







Style Guide

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Secondary
Tertiary
Success
Error
Warning
Info
Neutral
Dark
Light
Text Primary
Text Secondary
Text Tertiary
Text Inverse
Text Disabled
Text Error
Text Success
Text Warning
Text Info
Text Link
Text Link Hover
Text Link Visited
Text Link Disabled
Text Link Error
Text Link Success
Text Link Warning
Text Link Info
Text Link Neutral
Text Link Dark
Text Link Light
Text Link Primary
Text Link Secondary
Text Link Tertiary
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